

MCAV Terms & Conditions tickets and attendance at Get Together

Please read the following information on conditions of sale and attendance carefully

Ticket Exchange / Wristband Collection

Upon arrival at the Get Together you must present your printed TryBooking e-ticket (for internet pre-sales) to the ticket office located at the main entrance to the Get Together located on McCormacks Rd, Merrijig.

Your e-ticket will then be exchanged for a wristband which you must wear at all times to gain access to the Get Together precinct.

For tickets purchased over the phone, patrons are advised to present a valid form of ID or credit card to the Festival Box Office and state their booking reference number (issued at the time of purchase), at which point wristbands will be issued.

no refunds will be issued if you are late.

Gate Ticket Opening Hours:

Friday, January 2016 – 9.00am – 12 midnight

Saturday, January 2016 – 8.00am – 10.00pm

Sunday, January 2016 – 8.00am – 2.00pm

Valid Tickets

We must be able to verify the purchase of your ticket upon presentation at the gate ticket office, so please bring along a valid credit card or car licence. Please note your ticket is not transferable and only one wristband will be issued per ticket purchased. Children and youth 17 years and under receive free entry.

Tickets cannot be on-sold by any means at a price greater than the purchase price of the ticket. Scalped tickets may be cancelled, and the ticket holder may not be permitted entry.

Valid Entry

Festival organisers reserve the right to refuse entry to any person who:

- Cannot produce a valid ticket
- Presents a ticket that has been purchased or obtained through an unauthorised source or by illegal means
- Presents a ticket that has been duplicated

Ticket orders will be cancelled if credit card funds are unavailable

Lost, Stolen or Destroyed Tickets

If you purchased tickets online via Trybooking and have lost the email sent to you at the time of purchase, please follow the link below and TryBooking will resend a link to your tickets:

www.trybooking.com/html/lostTickets.shtml

If your ticket has been destroyed, lost or stolen BEFORE the festival starts, contact the MCAV secretary by emailing secretary@mcav.com.au. A new ticket can be issued and the original will be cancelled.

No Refund Policy

The festival will be held in any weather conditions. The organisers reserve the right to change the program as required by circumstances and conditions at any time without notice. In the event that the festival has to be cancelled tickets will be refunded on request within seven days of such request.

MCAV will not refund, provide an exchange or replace any tickets when:

- The ticket holder is unable or chooses not to attend the event
- The ticket has been duplicated
- The weekend wristband pass is lost, damaged, forged or stolen from someone else
- The ticket holder has been refused entry or evicted from the premises in any of the circumstances outlined in the Terms and Conditions
- The event does not meet his or her expectations
- The program lineup changes

GET TOGETHER ENTRY CONDITIONS

- You may not bring into the EVENT glass bottles, illegal drugs or dangerous items
- You are permitted to bring in your own food and drink
- We reserve the right to confiscate prohibited items and refuse entry without refund
- Security officials and police have the right to search personal property of ticket holders for safety reasons – refusal may result in entry being refused without refund
- Alcohol served at the festival may only be consumed within the bar area, and may not be taken outside under any circumstances

- Patrons aged under 18 years must be in the company of a responsible adult companion when inside the festival hub

- Alcohol may not be consumed in the streets of Mansfield (council by-law) and fines apply

- Camping in cars along streets and public areas is prohibited

- For the safety of patrons, artists and equipment any dangerous, irresponsible, unruly, offensive, disturbing or inebriated behaviour is strictly prohibited and offenders will forfeit their ticket and be ejected from the festival

- No audio or video recording of performances is permitted without written permission of artists and organisers – amateur still photography is however permitted

- No backstage access is permitted

- Footwear must be worn at all times

- The event organiser has all rights to film, photo and video production of this event and patrons may be filmed incidentally during the event

- Festival admission times are:

- Friday, January 8, 2016 – 9.00am

Entry is forbidden before this time with the exception of staff and service providers